IT'S TIME TO DRIVE-IN NEW BEGINNINGS



Brought to you by NEDBANK



Hosting the W12+ Drive-in had special significance this year; firstly, it was the "World's First Socially Distanced Convention", and secondly, we had to overcome a significant challenge to ensure a safe and special environment in these times of the threat of COVID.

We were embarking on a new journey with the advent of the novel coronavirus. As expected, it changed the landscape of the event, water, and business world and has had major impacts on our incomes, our way of conducting business, and our way of life.

It's safe to say that this has been not just a destructive and disruptive event, but a seminal one as well; in the midst of significant challenges, there are always opportunities. Innovative thinking prompts new avenues and solutions. The main question we asked ourselves was, "How to congress during Covid-19?".

We discovered and continue to discover, new ways of doing business and events, and this experience has opened our eyes to how indeed small the world is and has necessitated that we find ways to be close to each other and maintain contact, despite physical distance limitations that the virus has forced upon us. We've found new ways of communicating and utilized existing methods in new ways. In short, we are turning challenges into opportunities.

This is why I personally am very proud of the all-new Drive-In business congress opportunity. My additional praise and gratitude goes to the 40+ volunteers that assisted us in having a safe and fun experience.

There will be more interaction and communication in the coming months with further opportunities for partnerships and water leadership; I'm looking forward to them.

RENE FRANK W12+ CHAIRMAN

W_2 +Programs





Event Vision

To complement the reputation of Cape Town as a world leading event hosting city, by creating high energy events within business and the water sector, as the number one water saving city worldwide.

Provide quality entertainment and activities for visitors and locals, in order to attract a broader range of participation globally, even in these difficult COVID-19 times.

Develop a unique environment for investors and businesses and encourage their interaction with local and wide stakeholders and provide additional income and job opportunities for the struggling event industry.

To drive dialogue, partnerships, and solutions to new levels, ultimately enhancing the uptake of sustainable and resilient water projects in cities across the globe through other W12+ Programs including the W12+ Online Database and W12+ Hubs.

To be recognized worldwide as one of the premier water movements.

Media and Marketing

Avenues of Communication – to spread the word:

W12+ Press Releases

Distributed to media

W12+ Partners Press Releases

Distributed to media which maximized exposure

W12+ Partners Sharing event information with their colleagues/clients

W12+ Communication

W12+ Direct Emails SOS & Ecociv relationship contacts

W12+ Dedicated Newsletter

Our database of 10 000+ water community

W12+ Inspirational Video

Created with local Jeremy Loops to create anticipation & excitement https://www.youtube.com/watch?v=cSfSlOfrJxo&feature=youtu.be

W12+ Promotional Video

Created to showcase the exciting new concept of W12+ Drive-in https://www.youtube.com/watch?v=o-2DfXC5ZZw



Shared with Embassies, Chambers of Commerce & Water Networks





The likelihood that guest will attend again is 96%



100% OF THE GUESTS USED REUSABLE PRODUCTS BOTH FOR FOOD AND DRINKING PURPOSES



COVID-19 RESTRICTED

MORE THAN R1MILLION INVESTED IN THE W12+ DRIVE-IN PROGRAM



99% of the guests agreed that the event showcased a new and innovative way of convening in these COVID times & 100 "We welcome the innovative measures taken by the W12 Programs and fellow sponsors to ensure that the spotlight remains firmly focused on water, despite the challenges of our times."

REDEEM NGADZE - NEDBANK CIB

"W12+ works for a water optimized world, just like Dupont Water Solutions." KIMBERLY KUPIECKI - DUPONT

"We at UNESCO IHP work to expand the acceptance of water cultures, W12 + programs are a perfect partner to achieve this." FADI COMAIR-UNESCO IHP

"The future of water is something we can solve, but we have to collaborate across all sectors - The money is here!" RASHAD SHAWA - IWB

PARTNER WITH THE BANK THAT PUTS SUSTAINABILITY AT ITS HEART.

Proud sponsor of the W12+ Water Congress.

DRIVE-OUT HARDSHIPS

Jibu L'EAU

PARTNERSHIPS

see money differently

ink Corporate and Investment Banking is a division of Nedbank Ltd



WATER SOLUTIONS **BY THE** WORLD'S GREATEST MINDS





Smile FM is a bilingual radio station that offers entertainment, information and inspiration to the Metropolitan audience of Cape Town.





Good Hope FM is Cape Town's leading music-focused, interactive, lifestyle radio station. An SABC commercial radio which has been broadcasting live since 1965.





Cape Town's No.1 News and Talk Station.





e.tv is South Africa's biggest independent and free-to-air television channel. Established in 1998, the channel has been in existence for over two decades and appeals to all races, genders, ages and income groups. As the most viewed English channel in the country, we are the destination of choice for local and international entertainment; the ultimate home of great stories.

SECURED RADIO INTERVIEWS AND TV AND TV OVERAGE



Heart FM is Cape Town's No.1 leading commercial radio station. Radio audience in Cape Town and the immediate surrounding areas.





5 FM Broadcasts nationwide. An entertainment powerhouse offering the most popular contemporary music & entertainment.







MAGAZINES AND NEWSPAPERS



The Drive-in event was published in several national newspapers over the 3 month period

 DRIVE-IN SUMMIT
Residents lauded for water-wise behaviour

THE behavioural change in water consumption that bas laken root in Cape Town since the 2018 Day Zero crisis has been celebrared during a first of its kind "dirwisin" water business event Cape Town's Day Zero experience provided an opportunity for speakers the event on Thunday to share their perspectives and experiences regarding the supply of water. Carly special Califormic and the Carly special Carly special califormic and the carly special califormic and the carly of the Carly special califormic and the carly special califormic and the carly califormic and the carly special califormic and the carly and the vester of the continuous water wise use of the resource by all its consumers has helped alleviate

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affect us all." The Was one of the 17 000 "L Boys of Sudan" who fled their lages when war ravaged the coun bey between 1983 and 2005. Consul general of the The Neth lands in Cape Town, Sebastiaan Me reschmidt, described the eventas," international water conference w



contence – a "thre-Is" water business event – in Camps Bay last week.

W12+ Magazine partner, Tribe Business Magazine is a fresh and authentic content driven publication that is creating a strong community of innovative, creative and strategic thinkers who are actively involved in shaping the next era of business, innovation, design, disruption, living trends and productivity. Distributed with a specialist print distribution of 12 000 copies and a 'Tribe Network' of 760 000 digital distribution.

Tribe Business Magazine Show will be airing on DSTV and in Africa and Middle East and Europe in Q1 2021.

https://tribebusinessmagazine.co.za/

https://issuu.com/tribemagazine.com/ docs/tribe_issue_4



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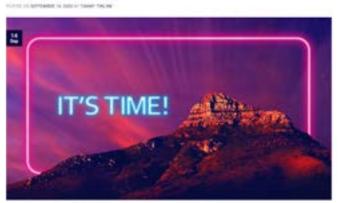








World's First Drive-In Water Congress



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INT WATER SOLUTIONS SPONSORING W12+ CONGRESS FOR WATER

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of the world's poorest regions.

W12 refers to cities facing similar water challenges - Sao Paulo, Mexico City, Istanbul, Moscow, London, Bangalore, Beljing, Cairo, Jakarta, Tokyo, Miami and Cape Town.

At the announcement of the W12 Water congress at the V&A Waterfront earlier this year, UNESCO hydrology expert from the University of Arizona, Professor Pablo Garcia-Chevesich, stressed the need for awareness over how rapidly climate change is approaching and its effects of drought, humicanes, flooding and tornadoes. He urged residents and governments to learn from other parts of the world which have had to adapt in order to survive.

Some of these new technologies and solutions featured in Brave Blue World. The congress aunched this new documentary which features Matt Damon, Liam Neeson and Jaden Smith. It paints an optimistic picture of how people are adopting ways to re-think and manage global water and sanitation challenges.

On the lighter side, Mulzenberg singer song writer and founder of Greenpops, Jeremy Loops performed songs from his latest album Critical as Water between panel discussions. by world leaders in water and sanitation.



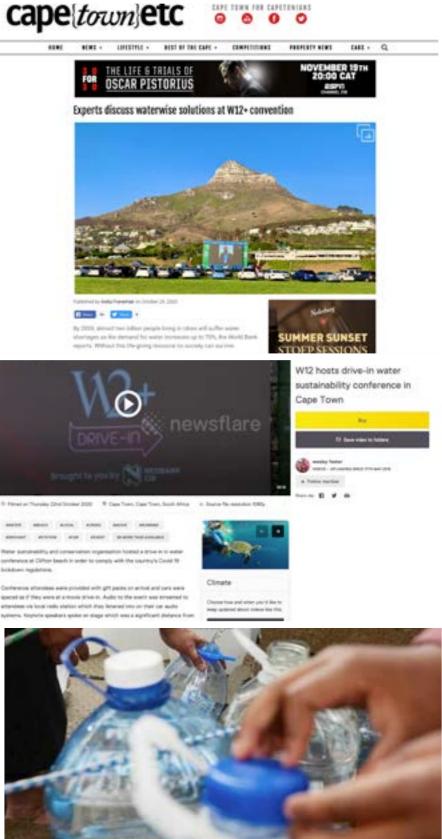
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19 pandemic.

ONLINE

TheW12 Congress received extensive online media coverage more than 13K listings on a Google search for 'W12 Congress'





The long-postponed W12 Water Congress is set to be held in the Mother City as the workfy first socially distanced drive in congress.

Water on menu of 'world's first drive-in convention'

By Mwangi Githathu 🕥 Sep 28, 2020



Cape Town - The long-postponed W12 Water Congress is set to be held in the Mother City as the world's first socially distanced drive-in congress.

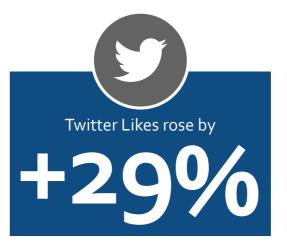
Originally the event was scheduled for May, but was postponed as a result of the Covid-

The congress, to be held on October 8, has been hailed as the "world's first drive-in



Interactions = number of Twitter mentions, retweets, likes and Facebook comments created for W12 Impressions = Combined number of potential users that saw any content associated with Twitter and Facebook





From organizers platforms (SOS/ECOCIV) as well as newly created W12+ owned Platforms

SOCIAL MEDIA

From 1 August to 31 October we secured





During the months of August, September and October the website W12-congress.com (and from late September 2020) our new website w12plus.org



The statistics highlighted the importance of having a mobile-friendly site.



The synergy between social media and the web site was also proven by the number of referrals. Facebook, LinkedIn and Twitter provided **46%** of referrals to the site. The most visited page was the home page at **20%** of pages views with the next being the live stream and results pages. The web site was a significant step-up from 2019 in terms of look, feel and user-friendliness.

The event was streamed on FB Live, Embedded websites (W12, Wired, Quicket) and Youtube Live. The live web broadcast attracted **7800** views by **6742** unique visitors from **50+** countries.



Top 10 streaming Countries include: USA, SOUTH AFRICA, UAE, UK, GERMANY, INDONESIA, ITALY, INDIA, CZECHIA, EGYPT

WEBSITE(S)

DRIVE-IN SANITATION-

DRIVE-OUT DISEASE

Water quality, quantity and availability.

We're on hand with technology and expertise to help you deliver safe water, in the right quantity at the right time. Xylem is your partner to help you solve your challenges across the water cycle, from water treatment and distribution, to water analytics, water leakage management and overall process control.

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COVID-19 COMPLIANCE

Safe Congressing

Our drive- in event ensured that all staff and guests were properly screened before having access to the site, this included temperature measurements and symptom tracing.

All staff and quests had full access to sanitizer at all touch points.

People did not leave their car at any time during the event, except for bathroom visits and to stretch their legs at a safe distance from other quests.

Queues for the bathrooms were managed and ensured that there was a minimum distance of 1,5 meter between guests.

Each guest was given a personal mini sanitizer bottle.

Food deliveries were individually handled by checked staff directly to guests vehicles.

All staff had strict covid rules to wear mask and gloves at all times.

Ticketing/pre-booking system to manage the number of arrivals.

Signage and communication was placed at key points, reinforcing social distancing and other covid prevention messages.

All guests were advised of contact tracing app.

All guests were encouraged and supported in downloading the SA COVID-Safe app.

A post-event meeting was held with the venue's safety and emergency operations coordinator to discuss the event safety measures and to catalogue the covid audit process.

Feedback was requested from participants, partners and staff to share their experience and log their comments on how 'safe' they felt within this new congress concept.

ALDERMAN CLIVE JUSTUS Chair of the Portfolio Committee for water & waste City of Cape Town



"The W12 Drive-in Event definitely had a higher profile than normal events. I see it going from strength to strength with the business community being both positive supporters and receiving benefits associated with such a large-scale event."

> **ALAN WINDE** Premier of Western Cape





TOURISM MARKETING

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CITY OF CAPE TOWN ISIXEKO SASEKAPA STAD KAAPSTAD





SOUTH AFRICAN TOURISM

LOCAL COMMUNITY SUPPORT

Cape Town, SA businesses and local residents were surveyed post the W12. The survey numbers were relatively low, however the quality of the feedback comments were high showing a strong support for the water related issues and very positive towards opening up for business events in a safe and secure way. The survey also showed a strong support for Cape Town to take a leading role as a wordwide recognized water hub, and that it has a positive effect on the region by creating opportunities for local businesses and increasing the sense of pride in the region.

Highlights

- The region promoted on a global basis.
- The drive-in setup was a huge improvement compared hosting a traditional event.
- Having world class experts in town. The online panel was world class.
- The live streaming and television coverage.

Areas for improvement

- More people at the drive-in venues reserved tickets will be released a week prior to the event if not spoken for

- Engagement between attendees via app or some sort of platform.
- Less "Zoom" feel for panelists.
- More showing of what's going on.

• More International people aware of the Cape Town role fighting the worldwide water crisis.

• Better promotion of the Drive-in venue and more advertising around town. • The experts could be recognised more. Make more of a deal about them.

Whether it's in manufacturing, growing, refining, or simply living – we at DuPont Water Solutions know that it's not about the water, but about the possibilities that are created from the water.

> For some, it's water. For us, it's possibility.

Possibility flows with us

DRIVE-OUT FAILURES

DRIVE-IN SOLUTIONS



Water Solutions www.dupontwatersolutions.com



AMBASSADOR PROGRAMME

The majority of the staff attended the Ambassador Programme run by SOSNPO to help the team provide the best possible visitor experience, by bringing people from previously disadvantaged settlements.



SCHOOLS PROGRAMME

The schools programme created opportunities for schools and students in Bloekombos to engage with the SDG club.

The students were able to learn about water, employment options in the industry after graduation. They could also meet the partners, take part in the improvement work in the settlements with our partner Xylem Watermark and be actively involved in delivering the event.

A total of seven schools from Bloekombos were involved in the W12 Event. An estimated 120 students assisted, they designed posters, ran a SDG mini conference or volunteered at the Event.

The schools programme was a very successful initiative and has great potential for incorporating more schools and students in future Events.

The Games provided opportunities and support for South African event managers, and technicians to up skill and gain international experience with an International Team of professional partners.

LEVERAGE AND LEGACY



ENVIRONMENTAL RESPONSIBILITY

This year the W12+ management successfully implemented the International Standard 20131 Event sustainability management systems and ensured that all involved partners were instructed to seek the most environmental friendly solutions.

The event was executed to be Carbon Neutral by offsetting the impact in partnership with Foundation Myclimate, Pfingstweidstrasse 10, 8005 Zürich, Switzerland.

The treatment of waste from the venue was provided by Piscean Cleaning Services & Event Management which provided options of landfill, recycling and organic waste.





Chair **RENE FRANK**

The Board **PHILIP CLAYTON JEREMY FACKENTHAL SHELLEY HUMPHREYS**

Management Team **ELLIE LEANING VANESSA CANNON JUSTIN KEMP**

www.w12plus.org

The Board and the W12+ Programs would like to thank our sponsors and partnerswhether being commercial or not-for-profit for being highly engaged, for showing us fantastic support and for the faith they have shown in us. Without their support and commitment the W12+ would not be possible.



W12+ PROGRAMS BROUGHT TO YOU B

& Western Cape CONVENTION BUREAU a division of WESGRO







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